

## Mobile Phone Signal

<b>Purpose of Review</b> Specify exactly what the Scrutiny Review should achieve and refer where possible to VFM issues of service cost, service performance and/or customer satisfaction and corporate priorities.	<ul> <li>To identify Mobile Phone Signal black spots in the Cherwell District.</li> <li>To suggest solutions to improving local Mobile phone signals</li> </ul>
Indicators of Success What factors/outcomes will demonstrate that this Scrutiny Review has been a success?	<ul> <li>Better Mobile Phone coverage in the Cherwell District</li> <li>An understanding of the limitations of Mobile phone signals</li> </ul>
Methodology/ Approach What types of enquiry will be used to gather evidence?	<ul> <li>Complete a stakeholder analysis diagram to identify all relevant parties</li> <li>Contact all stakeholders to understand the extent of the issue</li> <li>Research planning history to understand difficulties, if any, in erecting masts.</li> <li>To find out if Broadband and Mobile Signal issues linked.</li> </ul>
<b>Target body for Recommendations</b> Executive, Lead Member, Council, Other/Partners	CDC Executive in the first instance, before being forwarded on to the relevant government department.
<b>Key dates</b> Identify key meeting dates and any deadlines for reports or decisions	Scoping document to be signed off February 2017 with research starting straight away; a review of progress being undertaken in April/May 2017, at the end of Municipal Year. Continuation into new year assuming the Committee agrees to retain it on the work programme for 2017/18
Risks Identify any weaknesses and barriers to success	Difficulty gathering evidence; people reluctant to respond
Witnesses/ Experts/ Site Visits Who, why and when	<ul> <li>Suggestions include (but not limited to):</li> <li>District Councillors</li> <li>Parish Councils</li> <li>Planning department of CDC</li> <li>Ofcom</li> <li>Victoria Prentis MP</li> <li>Mobile phone service providers</li> </ul>
Publicity & Media Do we need to publicise the review to encourage community involvement? What sort of media coverage do we want? Press-release, etc.	<ul> <li>Will this review be subject to a press embargo? No</li> <li>CDC press contact: TBC</li> <li>Spokesperson for Scrutiny Review: TBC</li> </ul>

Appendix 3 Resources & Budget • specialist staff / external support • consultation • research	No specialist resources or support anticipated, but officer support from Democratic and Elections (admin function), Performance team for online consultation set-up, and Communications Team as and when required.
	In the event that expenditure is required, discussions to be had at appropriate time with Democratic and Elections.
Completed by: Cllr. Brown, Cllr. Lis, C Cllr Williams	IIr Prestidge, Date:

Date:

Approved by Overview & Scrutiny Committee